

Sungrow Inverter Warranty Extension (Public Version)

Sungrow warrants the inverters (Premium version*) will be free from defects in materials and workmanship for a period of ten (10) years from the date of installation of the relevant Inverter, but no more than eleven (11) years from the manufacturing date of that Inverter (whichever comes first). Hereinafter, this standard warranty will be referred to as the 10 Years Standard Warranty.

Warranty extension grants the inverter an additional warranty year up to 15 years of parts or standard warranty, as described below:

- **Add Parts Warranty:** This adds parts warranty is applicable from the 10th years and will only cover the cost of the replacement material (a relevant part or an equivalent replacement), but it will not cover any freight costs and service rebates to cover labour costs for removal and replacement or costs associated with any other service.
- **Add Standard Warranty:** This adds standard warranty is applicable from the 10th years and includes PARTS warranty benefits as set out below but will also cover standard freight costs and standard service rebates to cover labour costs of replacement.

The extension covers for the inverters only, accessories are not covered by the extended warranty.

Please click [here](#) to visit our service website or contact us regarding product information or Warranty as below:

Sungrow Australia Group Pty. Ltd.
Add: Suite 1703, 99 Mount Street,
North Sydney, NSW 2060
Tel: 1800 SUNGROW (786 476)
Email: service@sungrowpower.com.au
Web: service.sungrowpower.com.au

*Premium version: (DC Switch Built-in) and/or Inverters manufactured and installed from 1st April 2020 for below listed Inverters only.

Warranty Extension Price List (Early-bird Discount[^])

| Model | Add 5 Years Warranty | | Add 10 Years Warranty | | Add 15 Years Warranty | |
|-------------------|----------------------|-----------|-----------------------|------------|-----------------------|------------|
| | Parts | Standard | Parts | Standard | Parts | Standard |
| SG2K-S (Premium) | \$ 69.00 | \$ 89.00 | \$ 149.00 | \$ 199.00 | \$ 209.00 | \$ 279.00 |
| SG2K5-S (Premium) | \$ 69.00 | \$ 99.00 | \$ 159.00 | \$ 209.00 | \$ 219.00 | \$ 289.00 |
| SG3K-S (Premium) | \$ 69.00 | \$ 99.00 | \$ 159.00 | \$ 209.00 | \$ 219.00 | \$ 289.00 |
| SG3K-D (Premium) | \$ 89.00 | \$ 119.00 | \$ 199.00 | \$ 269.00 | \$ 279.00 | \$ 369.00 |
| SG5K-D (Premium) | \$ 89.00 | \$ 119.00 | \$ 199.00 | \$ 269.00 | \$ 279.00 | \$ 369.00 |
| SG8K-D (Premium) | \$ 149.00 | \$ 199.00 | \$ 349.00 | \$ 469.00 | \$ 479.00 | \$ 639.00 |
| SH5K-30 | \$ 199.00 | \$ 269.00 | \$ 459.00 | \$ 609.00 | \$ 629.00 | \$ 839.00 |
| SG5KTL-MT | \$ 169.00 | \$ 229.00 | \$ 359.00 | \$ 479.00 | \$ 539.00 | \$ 719.00 |
| SG10KTL-MT | \$ 189.00 | \$ 259.00 | \$ 399.00 | \$ 539.00 | \$ 599.00 | \$ 809.00 |
| SG15KTL-M | \$ 229.00 | \$ 299.00 | \$ 469.00 | \$ 629.00 | \$ 709.00 | \$ 939.00 |
| SG20KTL-M | \$ 229.00 | \$ 309.00 | \$ 489.00 | \$ 649.00 | \$ 729.00 | \$ 969.00 |
| SG30CX (Premium) | \$ 309.00 | \$ 409.00 | \$ 659.00 | \$ 879.00 | \$ 929.00 | \$ 1229.00 |
| SG50CX (Premium) | \$ 389.00 | \$ 509.00 | \$ 819.00 | \$ 1089.00 | \$ 1149.00 | \$ 1529.00 |
| SG110CX (Premium) | \$ 629.00 | \$ 839.00 | \$ 1349.00 | \$ 1789.00 | \$ 1889.00 | \$ 2519.00 |

Prices are effective from 1 July 2020

[^]The early-bird discount for warranty extension can be purchased within one (1) year after the inverter is dispatched from Sungrow AU warehouse or Sungrow HQ, whichever comes later.

All prices are GST exclusive and these prices apply to electronic warranty certification via emails only.

A 10% discount applies for purchase above \$5,000 AUD in a single purchase order for all Sungrow inverters ≤ 10 kW.

Sungrow Warranty Extension Purchase procedures:

1. Send a purchase order (PO) to service@sungrowpower.com.au with all the details of your inverter. We will issue a purchase invoice (PI) within 3 business days. Please add following information in the PO to make sure the warranty purchase processed smoothly.
 - PO number
 - Your available address
 - Inverter type and Serial number
 - Prices
2. After Sungrow issues the PI, please make the payment before due day and send a remittance advice as proof of payment.
3. Once Sungrow receives the remittance advice, the warranty extension certificate will be issued within a week.

If you have any questions related to warranty extension, please contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 5pm (AEDT).